



ISSIP- HSSE HONORABLE MENTION AWARD

THE 12TH INTERNATIONAL CONFERENCE ON THE HUMAN SIDE OF SERVICE ENGINEERING (HSSE 2025)

IS PLEASED TO PRESENT THIS CERTIFICATE TO:

AUTHORS OF HONORABLE MENTION AWARD PAPER

Christoph Glauser, Peter Kropf,
Ricco Kämpfer, and Loris Schmid

Early Digital Market Insights on Autonomous Vehicles (AVs)



Human Side of service engineering

2025

Christine Leitner, Clara Bassano, Debra Satterfield - HSSE Co-Chairs
